



ProctorU TECHNICAL REQUIREMENTS

Minimum technical specifications for computer, hardware and Internet bandwidth must be met to be successfully proctored. Test-takers with questions or unsure of their system specs can visit www.proctoru.com/testitout to test their equipment and chat with a live technician to check out their system.

Equipment and Software Requirements:

MINIMUM		RECOMMENDED	
Web Camera	640x480 Resolution	Web Camera	1280x720 Resolution
PC Users	Windows Vista	PC Users	Windows 8
Mac Users	Mac OS X 10.5 or higher	Mac Users	Mac OS X 10.10 Yosemite
Internet Download Speed	.768 Mbps	Internet Download Speed	1.5 Mbps
Internet Upload Speed	.384 Mbps	Internet Upload Speed	1 Mbps
RAM	1024 MB	RAM	2 GB
Ports	1935, UDP/TCP	Ports	1935, UDP/TCP

OTHER REQUIREMENTS AND INFORMATION

The latest versions of the web browsers **Google Chrome**, **Mozilla Firefox** and **Safari** are compatible with ProctorU.

The following plugins must be installed for the web camera to transmit properly to ProctorU: **Adobe Flash Player v12** and **Adobe Shockwave Player**.

ProctorU does not support the following platforms: **Google Chromebooks**, **Android tablets** (Nexus 7, etc.), **iOS tablets** (iPad, iPad mini, etc.), **Linux** operating systems and **Microsoft Surface RT**.

Have A Question About Your Computer?

Visit www.proctoru.com/testitout to talk to a live technician!

For general inquiries or scheduling help, contact ProctorU using the information below.