INTERNET EXPLORER 9 AND WTCLASS (BLACKBOARD)

Recommended configuration

I. COMPATIBILITY VIEW

For Blackboard, Compatibility View must be OFF. This is opposite from WTClass. It is recommended that you use a different browser for Blackboard to prevent the need to switch in and out of Compatibility View.

OPTION 1: QUICKLY CHANGE COMPATIBILITY VIEW

1. Click **Tools** on the right side of the toolbar and then select **Compatibility View**.

2. You can see the Compatibility View icon ( ) in the address bar when viewing pages in WTClass.
OPTION 2: REMOVE AUTOMATIC COMPATIBILITY VIEW SETTINGS FOR WTCLASS.

1. Click **Tools** on the right side of the toolbar and then select **compatibility view settings**.

2. In the ‘**Add this website**’ text box, select **wtclass.wtamu.edu** and/or **wtamu.edu** and then click the ‘**Remove**’ button.
II. TO SET THE BROWSER TO CHECK FOR THE LATEST VERSION OF A PAGE:

1. Open Internet Explorer, click the **Tools** menu and select ‘**Internet Options**’.

   ![Tools Menu](image1.png)

2. On the General tab, under Browsing History, click ‘**Settings**’.

   ![Internet Options](image2.png)

3. Under Check for new versions of stored pages, select “**Every time I visit the page**”.

   ![Settings Button](image3.png)
4. Click ‘OK’ and then click ‘OK’ on the General tab to exit Internet Options.
III. TO CLEAR THE CACHE IN INTERNET EXPLORER 9:

1. Open Internet Explorer, click the **Tools** menu and select **Internet Options**.

2. On the General tab, under ‘Browsing History’ click the ‘**Delete**’ button.
3. Next, select the ‘Temporary Internet Files’ checkbox.

- If clearing the cache doesn't fix the problem, you may want to try clearing the browser cookies.
- Warning! While deleting the browser cookies may fix the problem, it also removes your saved settings for sites you've previously visited.
- Clearing cookies will end your session in WTCR and will require you to login back into WTCR.

4. Click the Delete button.

5. After the files have been deleted, click the ‘OK’ button on the General tab to exit Internet Options.

**NOTE:** For best results, close all instances of Internet Explorer after clearing cache or cookies and then reopen Internet Explorer.

*You can also set the browser to automatically clear the cache each time you close the browser window.*

To set the browser to clear the cache each time you close the browser:

1. Go to ‘Tools’ on the upper right section of the menu bar of the browser and select ‘Internet Options’ from the drop-down menu.

2. Click the ‘Advanced’ tab and under Security check the checkbox next to “Empty Temporary Internet Files folder when browser is closed”.

3. Click ‘OK’ to save changes.
IV. VIEWING ALL CONTENT

When clicking a link to an exterior website, a security warning will appear. Selecting “No” will allow the webpage content to appear.

If you accidentally selected ‘Yes’ from the security warning dialog box, you may need to clear the cache of the browser to allow the security warning prompt to reappear.